# Enterprise Network Management

Empowering the public sector with efficient and effective managed services

AICPA SOC | SOC 2 TYPE II CERTIFIED | ISO/IEC 27001

## 🏛 High-Impact IT Services

Enterprise network management solutions empower the public sector to enhance cybersecurity, ensure reliable and efficient service delivery, scale operations seamlessly, reduce costs, and maintain compliance, ultimately driving improved public trust and operational excellence.

The Sourcepass GOV Managed Service Center (MSC) delivers tailored enterprise network management solutions, either fully-managed or co-managed, to optimize performance, ensure uptime, and enhance security, with 24/7 support from certified professionals.

## Key Services

### ☑ Fault Management

Increase infrastructure reliability and maintain productivity with detection, isolation, correction of abnormal conditions followed by remediation to protect against recurrence.

### ☑ Performance Monitoring

Aims to ensure service levels, collects data, sets thresholds, manages faults, and aids capacity planning, improvement, and budgeting.

### ☑ Observability

Collects vital statistics, applies Artificial Intelligence (AI), identifies issues, and displays data for health, performance, and capacity of applications.

### ☑ Change Management

Involves planning, testing, approval, implementation, and monitoring of changes to minimize risk and ensure operational integrity.

## Why Sourcepass GOV MSC?

- ☑ 24/7/365 Coverage
- ☑ Industry Expertise
- ☑ Predictable Cost
- ☑ Lifecycle Management
- ☑ Performance & Reporting
- ☑ Real-Time Monitoring
- ☑ Customizable Service
- ☑ Cloud Backup & Recovery

Sourcepass GOV provides the technical expertise, strategic guidance, and impactful technology solutions to provide a modern, secure, cloud-enabled approach. Start your journey today by visiting us at www.sourcepassgov.com.